

PETER CHRISTENSEN HEALTH CENTER



FOR IMMEDIATE RELEASE: 05/14/2024

The computer and phone systems of the Peter Christensen Health Center remain impacted as a result of a possible cybersecurity incident. Investigation into the matter continues and further information will be forthcoming. Regretfully, the investigation will necessitate temporary partial closure of PCHC. **The clinic will be closed Wednesday, May 15th and Thursday, May 16th to medical care appointments, optical appointments, radiology services and laboratory services.** Patients will be advised if the temporary closure will be extended. Persons wishing to pick up previously ordered glasses from the Optical Department may do so. Because PCHC's regular phone services have been disrupted, designated cell numbers have been established for the convenience of patients. PCHC care providers and staff can be reached at the following designated cell numbers:

John Filz, PA or Michaela Daubon, FNP: 715-892-3476
Dr. Linda Seale and Podiatry staff: 715-892-3490
Dana Irmick, APNP and Dr. Jeff Craig: 715-892-3466
Emily Busha, PA: 715-892-3459

Patient Registration: 715-892-3272
Business Office or Billing: 715-892-3304
Community Health Department: 715-614-1919

The PCHC Pharmacy remains open, but services are limited. Any medications ordered from the PCHC Pharmacy prior to Friday, May 10, 2024 are available for pick-up at the pharmacy. Patients who wish to refill prescriptions MUST bring their prescription medication bottles or their medication lists to the pharmacy. **For refill requests, contact the PCHC Pharmacy at: 715-892-3470**

PCHC is presently unable to respond to urgent medical needs. Patients in need of urgent health care should contact Marshfield Hospital or Howard Young Medical Center in Minocqua, Wisconsin. **In the event of a medical emergency, please call 911.**

The Family Resource Center has also been affected by this incident, but will continue to see clients who have scheduled appointments. Patients of SuAnne Vannatter should bring their prescription pill bottles or medication lists. **The FRC can be reached at: 715-661-0411**

FOR ANY OTHER QUESTIONS OR CONCERNS, PLEASE CALL: 715-892-5836 or 715-892-1371.

We apologize for the inconvenience caused by this unforeseen incident.