

PETER CHRISTENSEN HEALTH CENTER



FOR IMMEDIATE RELEASE: 05/22/2024

Patients can reach provider staff and PCHC offices at the following designated cell numbers:

John Filz, PA or Michaela Daubon, FNP: 715-892-3476
Dana Irmick, APNP or Dr. Jeff Craig: 715-892-3466
Emily Busha, PA: 715-892-3459
Physical Therapy/Occupational Therapy: 715-892-3447
Dr. Linda Seale and Podiatry staff: 715-892-3490
Optical Department: 715-892-3451
Chiropractic: 715-904-1238
Lab: 715-892-3695

Appointment Desk: 715-890-0655
Patient Registration/PRC: 715-892-3272 or 3718
Business Office or Billing: 715-892-3304
Community Health Department: 715-614-1919
WIC Services: 715-892-8913
Medical Records: 715-892-3713
Triage: 715-890-0069

For other questions and concerns, please call: 715-892-1371.

The Family Resource Center will continue to see clients who have scheduled appointments. Patients of SuAnne Vannatter should bring their prescription pill bottles or Pharmacy-issued Medication Administration Record list issued with med boxes. **The FRC can be reached at: 715-661-0411.**

PCHC patients are asked to come in 15 minutes prior to appointment time to complete necessary paperwork. A limited number of walk-in appointments are available for established patients. PCHC is not accepting new patients at this time. We cannot provide services to individuals who have not yet registered or scheduled an appointment. **All patients MUST bring their insurance cards and picture identification to PCHC for ANY service at PCHC. Please present the cards to the Patient Registration desk upon arrival. This must be done at each visit.**

Patients with scheduled Lab appointments must call their Provider to verify the Lab Order prior to arriving at the Lab. Radiology and MRI services are continuing, but Mammography services are unavailable at this time. Physical Therapy and Occupational Therapy services have resumed.

We regretfully inform all patients that, due to the ongoing cyber security incident, the PCHC Pharmacy cannot dispense any medications to anyone, until further notice. HOWEVER, the Pharmacy will assist patients in obtaining refills from other area pharmacies. Patients needing refills MUST bring their medication bottles or the Pharmacy-issued Medication Administration Record list issued with med boxes. Pharmacy staff will assist in ordering the medications. Patients must then pick up their refills at the selected outside pharmacy. Refill requests are expected to take 24-48 hours to fill, so PLAN AHEAD. **Patients can contact the PCHC Pharmacy at: 715-892-3470 or 715-904-1444.**

Any patient in need of transportation assistance to bring prescription bottles to the PCHC Pharmacy or pick up refills from another area pharmacy, or travel to PCHC for a health care appointment, should call the PCHC Transportation Department at: **715-439-5192 or 715-892-3272.**

Thank you for your patience and understanding at this difficult time. We sincerely apologize for the inconvenience that has been caused by this unforeseen cyber security incident. Please know that we are doing everything possible to ensure that full health care services are resumed as soon as possible. We will continue to update you.