PETER CHRISTENSEN HEALTH CENTER



FOR IMMEDIATE RELEASE: 05/28/2024

As we continue our efforts to return to normal, we have added additional cell phone numbers so that patients can reach all PCHC programs and providers. The purpose of today's PCHC update is to advise patients of the new cell phone numbers, which appear below, highlighted and in bold. For patient convenience, all of the current cell numbers are included:

John Filz, PA or Michaela Daubon, FNP: 715-892-3476 Dana Irmick, APNP or Dr. Jeff Craig: 715-892-3466 Emily Busha, PA: 715-892-3459 Physical Therapy/Occupational Therapy: 715-892-3447 Dr. Linda Seale and Podiatry staff: 715-892-3490 Optical Department: 715-892-3451 Chiropractic: 715-904-1238 Lab: 715-892-3695 **Radiology: 715-892-3840** Triage: 715-890-0069 Appointment Desk: 715-890-0655 Patient Registration/PRC: 715-892-3272 or **3708** Business Office or Billing: 715-892-3304 Community Health Department: 715-614-1919 Com. Health Diabetes Educator: **715-892-3843** Com. Health Dietician: **715-892-3850** Com Health Dept. Nurse: **715-892-5100** WIC Services: 715-892-8913 Medical Records: 715-892-3713 Family Resource Center: 715-661-0411

For other questions and concerns, please call: 715-892-1371.

PCHC patients are asked to come in 15 minutes prior to appointment time to complete necessary paperwork. A limited number of walk-in appointments are available for established patients. PCHC is not accepting new patients at this time. We cannot provide services to individuals who have not yet registered or scheduled an appointment. All patients MUST bring their insurance cards and picture identification to PCHC for ANY service at PCHC. Please present the cards to the Patient Registration desk upon arrival. This must be done at each visit.

We regretfully inform all patients that, due to the ongoing cyber security incident, the PCHC Pharmacy cannot dispense any medications to anyone, until further notice. HOWEVER, the Pharmacy will assist patients in obtaining refills from other area pharmacies. Patients needing refills MUST bring their medication bottles or the Pharmacy-issued Medication Administration Record list issued with med boxes. Pharmacy staff will assist in ordering the medications. Patients must then pick up their refills at the selected outside pharmacy. Refill requests are expected to take 24-48 hours to fill, so PLAN AHEAD. Patients can contact the PCHC Pharmacy at: 715-892-3470 or 715-904-1444.

Any patient in need of transportation assistance to bring prescription bottles to the PCHC Pharmacy or pick up refills from another area pharmacy, or travel to PCHC for a health care appointment, should call the PCHC Transportation Department at: **715-439-5192 or 715-892-3272.**

Thank you for your patience and understanding at this difficult time. We sincerely apologize for the inconvenience that has been caused by this unforeseen cyber security incident. Please know that we are doing everything possible to ensure that full health care services are resumed as soon as possible. We will continue to update you.

PCHC PR8 05/28/24 JB