



TRIBAL PERSONNEL DEPARTMENT

JOB ANNOUNCEMENT-REPOST

JOB TITLE: Residential/Shelter Staff (Part-time call in)
SUPERVISOR: Domestic Abuse Shelter Manager
LOCATION: LDF Domestic Abuse Program
POST DATE: October 11, 2023
CLOSING DATE: Open until filled

General Description: The primary responsibility of this position is to provide overnight shelter, crisis line and provide critical support. This position will work under the supervision of the Shelter Manager. Shelter staff must be available to work varied schedules including weekends, holidays, and overnight shifts.

Qualifications: High School Diploma or equivalent is required. Minimum of one-year experience working in Human Service area preferred.

Salary: \$12.00-\$14.00/hr.

How to Apply: Submit your application for employment, and notarized release of information form by the deadline. Applications and detailed job descriptions can be located on our website www.ldftribe.com or are available at the William Wildcat Tribal Center in the Human Resources Department. Please submit your application materials to:

Human Resources Department
P.O. Box 67
Lac du Flambeau, WI 54538
715-588-3303
Email: hr@ldftribe.com

Native American preference will be applied to hiring of this position as defined in Title 25, U.S. Code, Chapter 14, Subchapter V, subsection 273 & 274. We are an equal opportunity employer with preference given to qualified Native American applicants in accordance with federal law and tribal policy.

Lac du Flambeau Band of Lake Superior Chippewa Indians
Nonexempt Position Description

A. TITLE OF POSITION: Residential/Shelter Staff (part-time call in)

B. DEPARTMENT: LDF Domestic Abuse & Sexual Assault Program

C. SUPERVISOR'S TITLE: Domestic Abuse Shelter Manager

D. DESCRIPTION OF DUTIES: The primary responsibility of this position is to provide overnight shelter, crisis line, and provide critical support. This position will work under the supervision of the Shelter Manager. Shelter staff must be available to work varied schedules including weekends, holidays, and overnight shifts. This position is part time and/or on call. Specific responsibilities include, but are not limited to the following:

1. Arrive for your scheduled shift on time and stay for the period of time for which you have committed.
2. Ensure confidentiality at all times.
3. Make rounds throughout the unit in order to ensure safety of guests and shelter environment.
4. Conduct resident screening, intake and exit paperwork.
5. Maintain the crisis line.
6. Provide social interaction with victims and children living in the shelter.
7. Assist with incoming donations.
8. Maintain accurate records, recording log notes.
9. Coach residents in fulfilling plans for assisted daily living.
10. Participate in house and program meetings.
11. Follow through on client's house chores and performance of housekeeping.
12. Notify Shelter Manager and/or Director immediately of any emergencies.
13. Assist staff with welcoming and departure process.
14. Makes on site decisions according to policy and procedures.
15. Communicate and act upon issues and concerns for the next shift.
16. Perform other duties as assigned.

E. POSITION RELATIONSHIPS:

1. **Internal:** Contact with clients, co-workers, and visitors.
2. **External:** Occasional contact with vendors.

F. SUPERVISORY RESPONSIBILITIES: None

G. SUPERVISION RECEIVED: Operates independently with supervision received from the Domestic Abuse Program Director.

H. EDUCATION: High School Diploma or equivalent is required.

I. EXPERIENCE: Minimum of one-year experience working in Human Service area preferred.

J. SKILLS:

1. Strong interpersonal and organizational skills, including the ability to work as part of a team and effectively communicate with adults and their children.
2. Maintain an assault free environment for the protection and safety of clients by utilizing preventive measures. Make emergency phone calls as necessary.
3. Ability to work with families of varying economic, social, and ethnic backgrounds.
4. Maintain strong confidentiality of client specific information, files, and discussion in meetings.
5. Have the ability to work under stress while maintain professional.
6. Must be familiar with the effects of family violence and its impact on children.
7. Ability to respond appropriately to an emergency situation or crisis situation.
8. Have an understanding and sensitivity of Native American culture.

K. WORKING ENVIRONMENT:

1. **Work Conditions:** Duties are performed within normal office conditions.
2. **Exposure to Hazards:** May be exposed to situations where upkeep of shelter, furniture, appliances, and grounds.
3. **Physical Requirements:** Position required daily kneeling, stooping, bending, and sitting to attend to incoming and outgoing donations. May have to occasionally lift up to 30 pounds.

L. BEHAVIOR: The vision, goals and objectives of the Lac du Flambeau Band of the Lake Superior Chippewa Indians requires the Residential Shelter Staff to perform in both a professional and personable manner. The manner in which the employee relates to fellow employees, customers and visitors is considered parallel in importance to technical knowledge and ability. Respect and consideration given to the dignity of each customer, visitor and fellow employee is a requisite of successful job performance. Any attitude or behavior that will tarnish the name or reputation of the Lac du Flambeau Tribe will not be tolerated and is subject to disciplinary action.

M. OTHER: Demonstrate a strong commitment to cultural beliefs and values of the Lac du Flambeau Band of Lake Superior Chippewa Indians and the governing Tribal Council. Practices cultural sensitivity at all times, recognizing the respective diverse work styles within the organization and the Lac du Flambeau community. Must maintain a working phone. Must practice non-violent, responsible, healthy lifestyle. Must submit to a drug test prior to commencing employment and random testing thereafter. Criminal background check required applicable to the job description. As an employee of the Tribe, he/she will be subject to the Policies and Procedures of the Lac du Flambeau Band of Lake Superior Chippewa Indians.

N. SIGNATURES:

Employee **Date**

Previously signed
Tribal Administrator **Date**

Manager **Date**

Previously signed
Human Resources Director **Date**